

PROFESSIONAL DEVELOPMENT

GOOD TO GREAT COMMUNICATION



DURATION 1/2 DAY

COURSE VISION

As with many skills, there can be a big gap between knowing about what constitutes excellent communication and relationships and consciously starting to implement it.

COURSE MISSION

In this fast-paced interactive masterclass, you will work towards the ultimate goal: to communicate and relate in a highly effective, person-centred way as an unconscious part of normal style and practice.

COURSE METHODOLOGY

You will learn the how to identify behavioural styles and be able to manage your conversations ensuring the best outcome for all. You will develop rapport building and effective listening skills, and also delve into the principles of influence and persuasion.

WHO IS THE COURSE SUITABLE FOR?

There are no formal entry requirements for this course. It is suitable for all ages and designed for those who wish to improve their individual communication, as well as the communication within their organisation.

